**Resources: June 5, 2014, WIHI program**

**Making the Work of QI less Draining and More Sustaining**

[LINK](http://www.ihi.org/resources/Pages/AudioandVideo/WIHIMakingQIMoreSustainable.aspx#.V_ew1Pu92VA.gmail) **to podcast**

Today’s guests:

* **Chris Hayes, MD, MSc, Med, FRCPC,** Harkness Fellow in Health Care Policy and Practice (IHI); Medical Officer, Canadian Patient Safety Institute
* **Uma R. Kotagal, MBBS, MSc,** Senior Vice President for Quality, Safety, and Transformation, James M. Anderson Center for Health Systems Excellence, Cincinnati Children’s Hospital Medical Center
* **Julia A. Holt, RN, MSN, CENP,** Vice President, Patient Services, Cincinnati Children’s Hospital Medical Center

**Resources**

Here are some of the studies guest, Chris Hayes, referred to in his opening remarks about improvement changes and their impact on the workforce. We’ll try to continue to add to this list.

* “Estimated nursing workload for the implementation of ventilator bundles,” Dr Weslyn Branch-Elliman, BMJ *Quality & Safety*, February 2013 [abstract]

<http://qualitysafety.bmj.com/content/22/4/357.abstract>

* “Evaluation of Nursing Work Effort and Perceptions About Blood Glucose Testing in Tight Glycemic Control,” Daleen Aragon, RN, PhD, CCRN, *American Journal of Critical Care*, July 2006

<http://ajcc.aacnjournals.org/content/15/4/370.full?sid=3def208c-67a8-4758-a0e8-f9854534cc05>

* “Physicians’ Use Of Electronic Medical Records: Barriers And Solutions,” Robert H. Millerand Ida Sim, *Health Affairs*, March 2004 [abstract]

<http://content.healthaffairs.org/content/23/2/116.abstract>

* “Impact of Preoperative Briefings on Operating Room Delays,” Shantanu Nundy, MD; et al, *Archives of Surgery*, 2008

<http://apknight.org/resource/nundy2008iop.pdf>

* “Explaining Michigan: Developing an Ex Post Theory of a Quality Improvement Program,” Mary Dixon-Woods, *Milbank Quarterly*, June 2011 [abstract]

<http://onlinelibrary.wiley.com/doi/10.1111/j.1468-0009.2011.00625.x/abstract>

You can read more Chris’s path to quality improvement and his IHI-Commonwealth Fund Harkness fellowship in this recent blog post <http://www.ihi.org/communities/blogs/_layouts/ihi/community/blog/itemview.aspx?List=113a95c2-dffe-41ec-abee-93b4088068ac&ID=17>

Learn more about programs guests Uma Kotagal and Julia Holt mentioned, from their teams at Cincinnati Children’s Hospital Medical Center

<http://www.cincinnatichildrens.org/service/j/anderson-center/default/>

Several guests mentioned improvement learnings from IHI's Transforming Care at the Bedside (TCAB) program <http://www.ihi.org/Engage/Initiatives/Completed/TCAB/Pages/default.aspx>

As always, participants shared resources and tips in Chat, including:

* “Lynne Maher has a good sustainability survey for staff involved in a QI project to complete as a group 'self-assessment'. We use it at Ko Awatea [www.koawatea.co.nz](http://www.koawatea.co.nz) ”
* “FYI: Magnet Recognition is provided by the American Nurses Credential Center and speaks to the collaborative culture of the organization to promote quality care, nursing excellent and innovations in nursing practice. More information is available at: <http://www.nursecredentialing.org/magnet.aspx> ”
* “Check out ASQ: <http://asq.org/learn-about-quality/project-planning-tools/overview/pdca-cycle.html> ”